

Money Back Guarantee Form
Depend “Your Best Comfort and Protection Guaranteed” Money Back Guarantee
Terms and Conditions
US Version

We are committed to providing the best experience to our customers. Purchase any Depend® Fit-Flex® (Maximum Absorbency), Depend® Night Defense® product, Depend® Protection Plus Ultimate, Depend® Real Fit, or Silhouette® products and if you are not completely satisfied, we'll give you your money back.

Here's how to get your money back:

Step 1: Enclose all of the following in an envelope:

- a. Print and complete this Money Bank Guarantee Form<hyperlink to download>
- b. Original store register receipt with a Depend® Fit-Flex® (Maximum Absorbency), Depend® Night Defense® product, Depend® Protection Plus Ultimate, Depend® Real Fit, or Silhouette® product purchased between 2/26/19 – 3/31/21
- c. Include the original UPC from the package. UPC Code must match offer packaging.

Step 2: Mail all items listed above within 30 days of your purchase date with the proper postage to:

Depend Money Back Guarantee
PO Box 717
North Branford, CT 06471

PLEASE PRINT CLEARLY:

Name _____

Address _____

(No mailing to PO Boxes)

City _____ State _____ Zip _____

Phone _____ Email _____

Depend Product Purchased (Size and Count) _____

Price Paid _____ Date _____

Store _____

Reason for Request _____

Signature _____

The Depend® team closely monitors consumer comments and concerns about these products. As a result, a member of our team may reach out to you for additional information about your experience with this product.

ONLINE ACCESS REQUIRED. LIMIT ONE REIMBURSEMENT PER PERSON/ PER HOUSEHOLD/PER EMAIL ADDRESS. LIMIT ONE PRODUCT PER REIMBURSEMENT.

Only original mail-in Money Back Guarantee Form, store receipt and UPC (UPC Code must match offer packaging) will be accepted; no photocopies are allowed. **Offer only valid for Depend® Fit-Flex® (Maximum Absorbency), Depend® Night Defense® product, Depend® Protection Plus Ultimate, Depend® Real Fit, or Silhouette® specially-marked with advertising concerning this offer. Purchaser must be same person utilizing the product and requesting reimbursement, or purchase must be for an immediate family member and no further reimbursements can be sought on behalf of this family member.** No responsibility is assumed for lost, late or misdirected mail or illegible and incomplete requests, or torn, separated or non-delivered mail or undelivered submissions. Fraud detection devices may be used to determine eligibility. Any suspicious submissions, as determined by sponsor, are void. Use of multiple addresses or P.O. boxes to obtain additional refunds is fraud and may result in prosecution. No mailing to PO Boxes. Ineligible or incomplete requests will not be honored or returned. Purchase of eligible Depend Products must be made between February 26, 2019 and March 31, 2021. ***Please circle product purchased and date on store receipt.*** **All requests for reimbursement must be postmarked within 30 days of purchase and no later than April 15, 2021.** Offer good while supplies last. Offer valid only in the USA. Void where prohibited, taxed or restricted by law. No groups, clubs or organizations may participate in this offer or reproduce or distribute this form or any portion thereof to its members. Reimbursement not payable at retail location. Does not include sales tax. May not be used in conjunction with other offers. We will not honor incomplete submissions. Allow at least 8-10 weeks for delivery of reimbursement check. Reimbursement checks void if not used within 90 days of issuance and cannot be reissued. To check on status email: **promotions@catalystnow.com**.